Network Dynamics Dynamics and behaviour in online conversations

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Based on slides from Vicenç Gómez

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Outline

Introduction

Temporal patterns and popularity prediction

Modeling conversation threads

Dynamics of online conversations

- Temporal dimension
 - What temporal patterns govern these social phenomena?
 - Can we predict popularity of news?

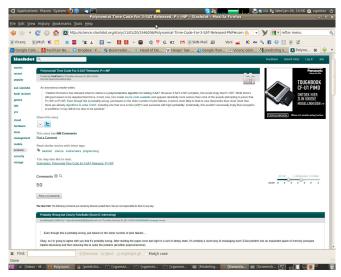
Structural dimension

- Can we model how conversation trees evolve in time?
- Can we characterise user behaviour in terms of this model?

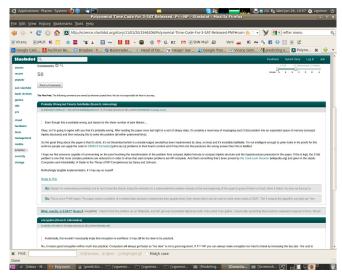
General methodology

- Parsimonious data-driven approach
 - Few parameters that are interpretable
 - Simple optimisation problems
- Role of the content
 - Explain as much as possible without considering content
- Analysis at the population level
 - Single-user data is too noisy
 - Aggregate analysis averages out the noise

Example of conversation in Slashdot (post):



Example of conversation in Slashdot (comments):



Example of conversation threads in Meneame:

Alex de la Iglesia reconoce que Sinde no le habla presente la Iglesia reconoce que Sinde no le habla por manuela huez horas 6 minutos publicado nac 25 minutos mental Meter de la Iglesia se limita de dici retre risar se os e lo tendrás que preguntar a el proma asegurando "es que no me habla"- González Sinde no hizo minguna declarac de di cata la Situación cos sól ete pabarsa, "A ti tampoco" 3 de comentarios [cultura, cine karma: 590 problema _] etiquesta: Elex de la legidas permisogova, gonzález sinde negativos: 13 usuaríos: 176 anónimos: 113 * compartir: te si te si te si de la general setimates entre de la legidas permisogova.	ción a los medios salvo a TVE- De la 🛛 🌌 🎬
#1 Pues eso que gana.	
😵 🥴 votos: 53, karma: 475 👩 🔦 🔌 🌟	hace 2 horas 2 minutos * por eduardomo
#2 En manos de quien estamosLos eslóganes del P\$o€ no se caracterizaban por hablar etc? Pues aquí el unico que tiene buen rollito, talante, diálogo y ganas de negociar es De La justamente todo lo contrario.	
😵 🧐 votos: 28, karma: 202 🚹 🦘 🍡 🚖	hace 1 hora 55 minutos * por ectolin 🎆
#3 ¿Y esto es una noticia?	
🔗 🧐 votos: 10, karma: 22 🚹 🆴 🔌 🌟	hace 1 hora 52 minutos por subrutina 阙
#4 #3 meneame está relacionado exclusivamente con noticias, o también se dan otras in	formaciones, opiniones, etc ?
🔕 🥴 votos: 1, karma: 16 👩 🔦 🔌 🌟	hace 1 hora 49 minutos por manudas 😭
#5 iNo me jodas! ¿Alex de la Iglesia y Sinde no se mandan mensajitos con absolutamente Esto y lo de Egipto, noticias del mes.	e todos los cineastas españoles? iMenudo notición!
🔕 😆 votos: 15, karma: -56 🚯 🔨 🍡 🌟	hace 1 hora 38 minutos por zugzwang
#6 <u>#1</u> en manos de los responsables del mayor recorte social de la democracia, el único ç contra na huelga (salvaje, pero huelga) de trabajadores , los que han promocionado una ley los y el ciudadano en general	
En suma, un gobierno que presume de progresista y de izquierdas y de talante Por detrás	
🔕 🥴 votos: 2, karma: 26 🚹 🦘 🔌 🌟	hace 1 hora 32 minutos * por Buford 🕌

Example of conversation in Wikipedia:



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Scientific questions

Temporal patterns in news aggregators

[Kaltenbrunner et al, 2007]

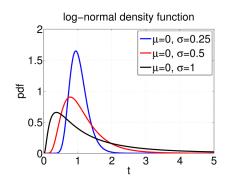
- What are the temporal patterns governing these responses?
- Is there a mathematical law that describes this patterns?
- Can we use this law to predict number of votes (popularity) in the long term?

Structure and evolution of conversation threads [Gómez et al, 2013]

- What are the structural patterns governing these responses?
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- Can we use the model parameters to characterize websites, user behaviour, conversations?

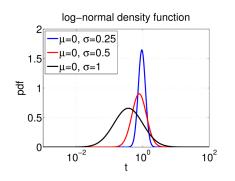
The Log-Normal distribution

$$f_{\mathsf{LN}}(t;\mu,\sigma) = rac{1}{t\sigma\sqrt{2\pi}}\exp\left(rac{-(\ln(t)-\mu)^2}{2\sigma^2}
ight)$$



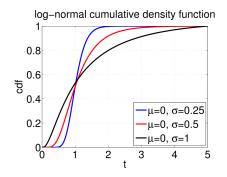
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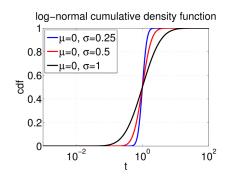
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The Log-Normal distribution

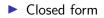
$$f_{\mathsf{LN}}(t;\mu,\sigma) = rac{1}{t\sigma\sqrt{2\pi}}\exp\left(rac{-(\mathsf{ln}(t)-\mu)^2}{2\sigma^2}
ight)$$



Fitting log-normal distributions

- A dataset of points is given $\mathbf{t} = t_1, \dots, t_n$
- Maximum likelihood

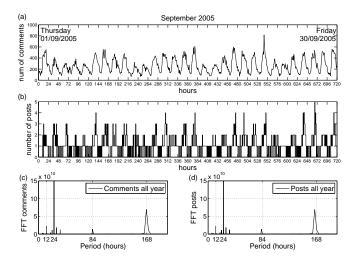
$$\mathcal{L}(\mathbf{t};\mu,\sigma) = \prod_{i=1}^{n} \left(\frac{1}{t_i}\right) \mathcal{N}(\ln t_i;\mu,\sigma)$$



$$\hat{\mu} = \frac{\sum_{i} \ln t_{i}}{n}$$
$$\hat{\sigma}^{2} = \frac{\sum_{i} (\ln t_{i} - \hat{\mu})^{2}}{n}$$

Alternatively: using fminsearch in Matlab or similar tools

Time series of total number of comments



"Sustained" activity coupled with the circadian rythm.

Statistical approach for analyzing reaction times

- ▶ Guess a candidate probability distribution *F* for reaction times
- Kolmogorov-Smirnov (KS) test
- Following hypothesis
 - H_0 : The reaction time is a sample of distribution F
 - H_1 : The hypothesis H_0 is not true
- Compute point-wise maximal difference between the CDF of the data and the approximation (KS statistic)
- Calculate the *p*-value: probability of obtaining a result as different as *F* as the data
- The greater the p-value, the better the fit
- For a chosen level of significance α₀, the hypothesis H₀ is accepted

Log-normal model and circadian cycle

Incorporating the circadian cycle in the log-normal model

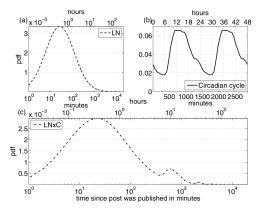
$$f_{\mathsf{LN}\times\mathsf{C}}(t;\mu,\sigma,\mathsf{C}(\cdot)) = \frac{1}{t\sigma\sqrt{2\pi}} \exp\left(\frac{-(\mathsf{ln}(t)-\mu)^2}{2\sigma^2}\right) \mathsf{C}(t)$$

The function $C(\cdot)$ is computed from the data

Log-normal model and circadian cycle

Incorporating the circadian cycle in the log-normal model

$$f_{\mathsf{LNxC}}(t;\mu,\sigma,C(\cdot)) = rac{1}{t\sigma\sqrt{2\pi}}\exp\left(rac{-(\ln(t)-\mu)^2}{2\sigma^2}
ight)C(t)$$



A mixture of two log-normals

A more flexible model

1

Linear combination of two log-normals

$$f_{\mathsf{DLN}}(t;\theta) = kf_{\mathsf{LN}}(t;\mu_1,\sigma_1) + (1-k)f_{\mathsf{LN}}(t;\mu_2,\sigma_2)$$

• Parameters
$$\theta = (k, \mu_1, \sigma_1, \mu_2, \sigma_2)$$

A mixture of two log-normals with circadian cycle

Incorporating the circadian cycle in the mixture log-normal model

$$f_{\mathsf{DLN}\times\mathsf{C}}(t;\theta) = \left(kf_{\mathsf{LN}}(t;\mu_1,\sigma_1) + (1-k)f_{\mathsf{LN}}(t;\mu_2,\sigma_2)\right)C(t)$$

Parameters
$$\theta = (k, \mu_1, \sigma_1, \mu_2, \sigma_2, C(\cdot))$$

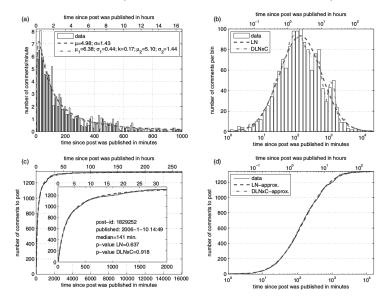
Summary of models

- (LN) Single log-normal model
- (LNxC) Single log-normal model with circadian cycle
- (DLN) Double log-normal model
- (DLNxC) Double log-normal model with circadian cycle

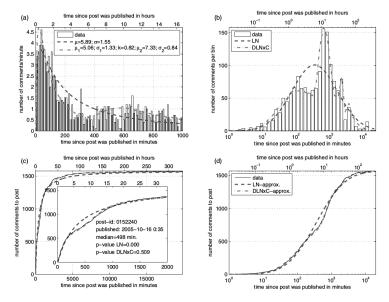
Tasks

- Model comparison
- Which model is better? How much? Why?
- Can we interpret the parameters?

Single-post analysis (post published in the afternoon)



Single-post analysis (post published during night)



Some conclusions

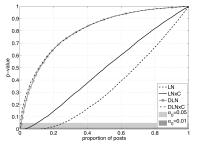
- All posts show a stereotyped behavior
- Accurate fitting using models based on log-normal distributions
- LN model performs well for post published in daylight
- DLNxC model outperforms LN for post published during night

Approximating all posts

Analysis of distribution of KS statistic and p-values

α_0	0.01	0.05
LN	16.68%	25.62%
LNxC	4.80%	9.88%
DLN	0.44%	0.96%
DLNxC	0.11%	0.33%

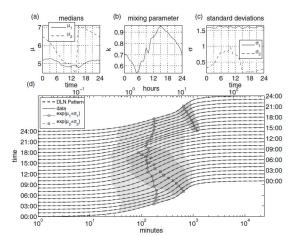
Table 1. Percentage of rejected 0-Hypotheses



- LN model explains 83% of the posts
- Incorporating cycle in LN improves significantly
- DLNxC and DLN account form more than 99% of the data
- DLN accounts for the main part of variation caused by the circadian rhythm

Qualitative explanation: Two waves of activity

- First wave: locked to the post publication
- Second wave: depends on the publication hour
- Only the first wave is necessary in a short interval.



Popularity prediction

- At time t we want to predict the number of comments in the next s minutes of a post published x minutes ago and has received until now N comments
- Use available data window [t x, t] and predict the number of comments M in the prediction window (t, t + s].

Challenges

- Large variability between posts
- Transient behaviour (sharp initial raise)
- ► Heavy tails: difficult to simply extrapolate based on evidence
- Limited information (no content)

Popularity prediction

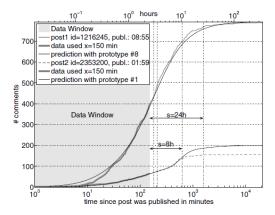
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- Use available data window [t x, t] and predict the number of comments M in the prediction window (t, t + s].

Methodology

- ► Compute DLN prototypes, one for every hour of the day
- Prediction is made by rescaling the corresponding prototype given the limited data window
- Use older posts (first months of data) as training set
- Error measure (relative):

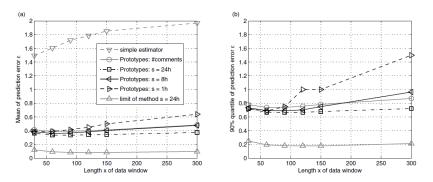
$$\epsilon = |(M_{\rm predicted} - M_{\rm real})/M_{\rm real}|$$

Popularity prediction: two illustrative examples



- Prediction of post1 is satisfactory at all times
- Prediction of post2 is satisfactory until 8 hours and overestimated afterward

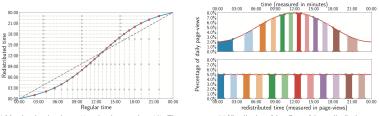
Popularity prediction: results



- Best results are obtained for a 24 hour prediction
- Num. comments more relevant than data window length
- Error increases in the tail: large number of posts with a very low number of comments in the prediction window

Alternative way to deal with Activity Cycles

Rescale Time



(b) Mapping time in minutes (t) to time in page-views (t^*). The gray arrows indicate the direction of the mapping.

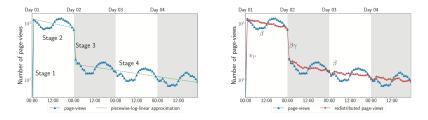


Image from (ten Thij et al., 2019)

measure time in activity not in minutes

Alternative way to deal with Activity Cycles

Rescale Time



- Image from [ten Thij et al., 2019]
- Show regular decay of interest in new Items on Wikipedia's Featured Articles

Conclusions

- ► A parsimonious approach that disregards content is valid
- DLN distributions provide an excellent explanation for the reaction times
- Parameters have a nice interpretation: two waves of activity, each corresponding to a LN
- In some cases, this approach allows for reliable prediction based on limited amounts of data

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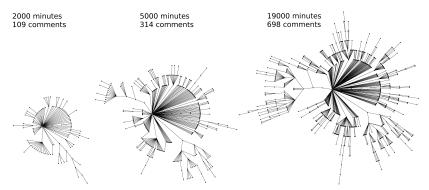
Temporal patterns in news aggregators [Kaltenbrunner et al, 2007]

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Structure and evolution of conversation threads [Gómez et al, 2013]

- What are the structural patterns governing these responses?
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- Can we use the model parameters to characterize websites, user behaviour, conversations?

Example of online conversation



Title: "Can Ordinary PC Users Ditch Windows for Linux?

 Online conversations as networks: nodes correspond to comments, edges represent a reply action

Datasets: Slashdot (SL) : Technological news aggregator. 473,065 conversations, $2 \cdot 10^6$ comments, $93 \cdot 10^3$ users Barrapunto (BP) : Spanish version of Slashdot. 44, 208 conversations, $4 \cdot 10^5$ comments, $50 \cdot 10^3$ users Meneame (MN) : Spanish Digg clone (general news aggregator) 58,613 conversations. $2.1 \cdot 10^6$ comments. 5, $4 \cdot 10^4$ users Wikipedia (WK) : conversation pages related to every article. 871, 485 conversations, $\approx 10^7$ comments, $3.5 \cdot 10^5$ users

General approach

- Suggest features based on prior empirical analysis
- Propose a generative model
- Learn the model parameters based on data
- Interpret, understand, predict the real system based on the learned parameters

Bottom-up

- Simple models are preferable (only a few features are relevant)
- First approach
 - Discard content, discard user network
 - Assume threads size is known

General approach:

- The threads growth model must reproduce
 - Their statistical structure
 - Their evolution
- No content involved
- No authorship
- Essentially "Which comment is going to be replied next?"

Empirical facts

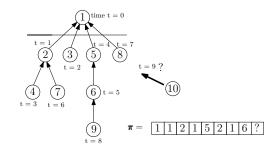
- Popular comments receive more replies: preferential attachment
- New comments are more *attractive* than old ones
- Replies to the post behave different than replies to comments

Representation of a conversation

• vector of parent nodes π , where π_t denotes the parent of the node with id t + 1 added at time-step t

.

$$egin{aligned} \pi_0 &= () \ \pi_1 &= (1) \end{aligned}$$



Parameters of the model: popularity

• At time *t*, the **popularity** of node *k* is its degree

$$d_{k,t}(oldsymbol{\pi}_{(1:t-1)}) = egin{cases} 1+\sum_{m=2}^{t-1}\delta_{k\pi_m} & ext{for } k\in\{1,\ldots,t\} \ 0 & ext{otherwise}, \end{cases}$$

• $d_{k,t}$ is weighted by α

Parameters of the model: novelty

At time t, the novelty of node k is

$$n_{k,t} = \tau^{t-k+1}, \quad \tau \in [0,1]$$

Captures an exponential decay of novelty

Parameters of the model: root bias

• The bias of a node k is is either zero or β for the root:

$$b_k = \beta$$
, for $k = 1$, and 0 otherwise

 Captures the different law governing post replies and replies to comments

Model definition

- We define a model by means of its associated *atractiveness* function $\phi(\cdot)$, which is defined for each of the nodes.
- At time t + 1, a new node is linked to node k with probability:

$$p(\pi_t = k | \pi_{(1:t-1)}) = \frac{\phi(k)}{Z_t}, \qquad Z_t = \sum_{l=1}^t \phi(l),$$

Different model variants

Full model (FM)

$$\phi(k) = \alpha d_{k,t} + b_k + \tau^{t-k+1}$$

• Parameters $\{\alpha, \tau, \beta\}$

Model definition

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Different model variants

Model without popularity model (NO-α)

$$\phi(k) = b_k + \tau^{t-k+1}$$

• Parameters
$$\{\tau, \beta\}$$
, $\alpha = 0$

Model definition

- We define a model by means of its associated *atractiveness* function $\phi(\cdot)$, which is defined for each of the nodes.
- At time t + 1, a new node is linked to node k with probability:

$$p(\pi_t = k | \pi_{(1:t-1)}) = \frac{\phi(k)}{Z_t}, \qquad Z_t = \sum_{l=1}^t \phi(l),$$

Different model variants

$$\phi(k) = \alpha d_{k,t} + b_k + 1$$

• Parameters
$$\{\alpha, \beta\}$$
, $\tau = 1$

Model definition

- We define a model by means of its associated *atractiveness* function $\phi(\cdot)$, which is defined for each of the nodes.
- At time t + 1, a new node is linked to node k with probability:

$$p(\pi_t = k | \pi_{(1:t-1)}) = \frac{\phi(k)}{Z_t}, \qquad Z_t = \sum_{l=1}^t \phi(l),$$

Different model variants

Model without bias (NO-bias)

$$\phi(k) = \alpha d_{k,t} + \tau^{t-k+1}$$

• Parameters
$$\{\alpha, \tau\}$$
, $\beta = 0$

Parameter estimation

- Maximum likelihood
- Given a set $\Pi := \{\pi_1, \dots, \pi_N\}$ of N trees with respective sizes $|\pi_i|, i \in \{1, \dots, N\}$, the likelihood for θ can be written as

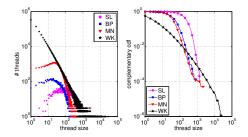
$$\mathcal{L}(\boldsymbol{\Pi}|\boldsymbol{\theta}) = \prod_{i=1}^{N} p(\boldsymbol{\pi}_i|\boldsymbol{\theta})$$
$$= \prod_{i=1}^{N} \prod_{t=2}^{|\boldsymbol{\pi}_i|} p(\boldsymbol{\pi}_{t,i}|\boldsymbol{\pi}_{(1:t-1),i},\boldsymbol{\theta})$$
$$= \prod_{i=1}^{N} \prod_{t=2}^{|\boldsymbol{\pi}_i|} \frac{\phi(\boldsymbol{\pi}_{t,i})}{Z_{t,i}}$$

Parameter estimation

Minimization problem

$$-\log \mathcal{L}(\Pi|\boldsymbol{\theta}) = -\sum_{i=1}^{N} \sum_{t=2}^{|\pi_i|} \log \phi(\pi_{t,i}) + \log Z_{t,i}$$

Global analysis of the data



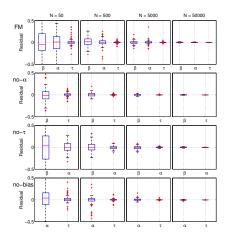
SL, BP and MN present a distribution with a defined scale.
Discussion sizes in Wikipedia *seem to be* scale-free.

Parameter estimation

Validation

- Choose θ^* randomly
- Generate N threads
- Find estimates $\hat{\theta}$
- Compute residuals ${m heta}^* {m \hat{m heta}}$
- Repeat for 100 times.

Validation



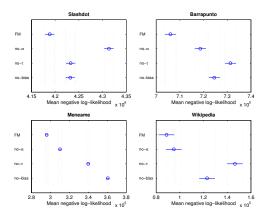
- Estimation is unbiased
- Good estimates can be obtained using N = 50

Model Comparison

For each dataset:

- Select N threads randomly with replacement
- Find estimates θ̂.
- Compute likelihoods

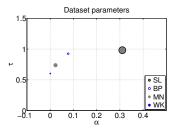
 Model comparison based on likelihoods for each dataset



Parameter estimates for the different datasets

Dataset	$\log \beta$	α	τ
N = 50			
SL	2.39 (0.17)	0.31 (0.02)	0.98 (0.02)
BP	0.93 (0.12)	0.08 (0.04)	0.92 (0.00)
MN	1.66 (0.16)	0.03 (0.01)	0.72 (0.04)
WK	-0.21 (0.81)	0.00 (0.00)	0.40 (0.19)
N = 5000			
SL	2.39 (0.01)	0.31 (0.01)	0.98 (0.00)
BP	0.96 (0.02)	0.08 (0.00)	0.92 (0.00)
MN	1.69 (0.03)	0.02 (0.00)	0.74 (0.01)
WK	0.39 (0.22)	0.00 (0.00)	0.60 (0.01)

 Bootstrap with N = 50 threads already gives good estimates



Validation of the model

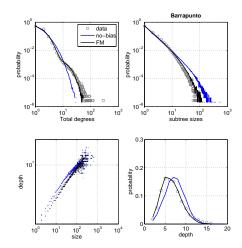
Original data versus synthetic threads produced by the model

- Degrees distribution
- Subtree sizes distribution
- Mean node depth versus size
- Node depths distribution

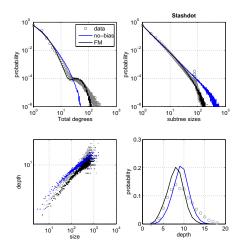
Generating threads

- Threads sizes are drawn from the empirical distribution
- ► We use model **NO-BIAS** for comparison

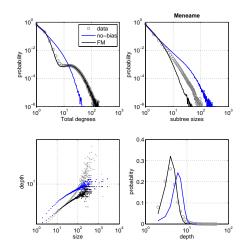
Modeling conversation threads Barrapunto dataset



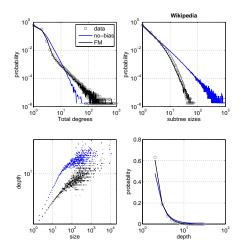
Modeling conversation threads Slashdot dataset



Modeling conversation threads Meneame dataset

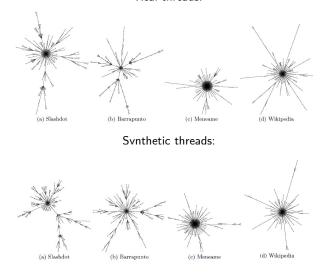


Modeling conversation threads Wikipedia dataset



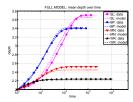
Growing tree model for conversation threads

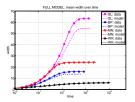
Comparison between real and synthetic threads Real threads:



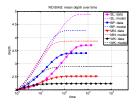
Evolution of mean depths and mean widths

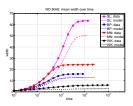
FULL MODEL:





NO-BIAS model:





Adding authorship

Extending the model

- Main interest: understanding user behavior
- Is the author relevant to determine the structure of the discussion?
- Can we extend minimally the model to incorporate authorship?

Design choices

- ► User → Discussion?
- ► Discussion → User?
- Empirical observation: Reciprocity
 - User A tends to reply user B who previously replied to A



Adding authorship

Extending the model

- Two coupled processes
- Growing authorship vector $a_{1:t} = (a_1, a_2, \ldots, a_t)$
- In addition to $\pi_{1:t} = (\pi_1, \pi_2, \dots, \pi_t)$
- At time *t* + 1
 - A new author is created with p_{new}
 - An existing author ν is chosen, otherwise
- If existing author ν , chosen according to the number of replies to ν in the thread, r_{ν}

$$p(a_{t+1} = v | a_{1:t}, \pi_{1:t}) = \begin{cases} p_{new}, & \text{for } v = U+1\\ \frac{(1-p_{new})2^{r_v}}{\sum_{i=1}^U 2^{r_i}}, & \text{for } v \in 1, \dots, U \end{cases}$$

Modeling conversation threads Adding authorship

Extending the model

• New reciprocity parameter κ , $\theta' = (\alpha, \tau, \beta, \kappa)$

• Extended attractiveness function $\phi'_i(\cdot)$

$$\phi_j'(\pi_{1:t}, \boldsymbol{a}_{1:t}; \boldsymbol{\theta}') := \phi_j(\pi_{1:t}; \boldsymbol{\theta}) + \kappa \delta_{\boldsymbol{a}_{\pi_j}, \boldsymbol{a}_{t+1}}$$

Leads to the extended full model

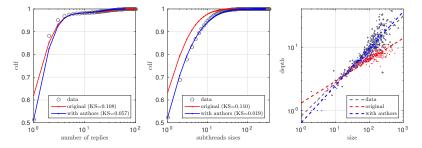
$$p'(\pi_{t+1} = j | \pi_{1:t}, a_{1:t}; \theta') \propto \phi'_j(\pi_{1:t}, a_{1:t}; \theta')$$

• Only when $a_{\pi_j} = a_{t+1}$, κ -term $\kappa = 0$: the new feature will play no role $\kappa \gg 0$: all comments reciprocal

• Optimization of θ' using maximum likelihood

Modeling conversation threads Adding authorship

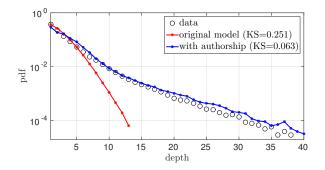
Model comparison (degrees, subthread sizes, depth vs size)



 Features are reproduced better thanks to the authorship model and the reciprocity feature

Adding authorship

Model comparison (thread depths)



- original model is FULL model
- Extended model reproduces the long tail created by reciprocal message chains accurately

Conclusions and current directions

Conclusions

- Framework which allows to re-create conversations with similar structural features as real instances
- Model captures the large heterogeneity of the data
- Parameters allow to characterize audience and platform:
 - Same platform : differences between SL and BP
 - Influence of the interface: MN (flat) characterized by bias
 - Main difference between news media and WK: popularity
- A minimal increase in complexity (authorship and reciprocity) greatly improves the overall descriptive power of the model

Application : Evaluation of platform design

- Can be used to assess the impact of a given design element on the user interaction patterns on a platform.
- Shows the interdependency between user interaction patterns and platform design elements.
- Can be exploited to help site owners and community managers to create a positive and constructive environment for large scale online discussions.

Application: Evaluation of platform design

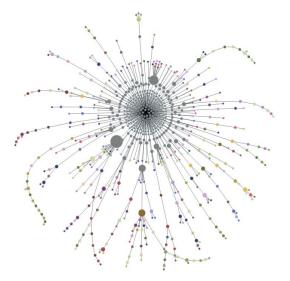
Example: Change of how conversation threads are presented

Aragón et al. [2017] analyze the impact of threaded vs. non-threaded conversation views

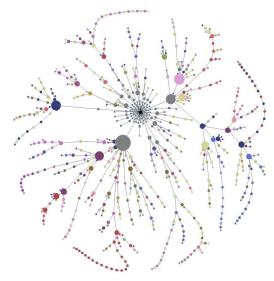


Application: Evaluation of platform design

Aragón et al. [2017] Visual differences visible



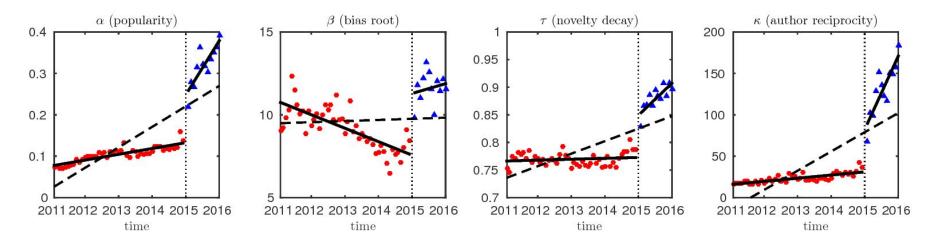
Thread in 2013 (linear view)



Thread in 2015 (hierarchical view)

Application: Evaluation of platform design

- Aragón et al. [2017] Behavioural features of a generative model undergo an notable increase when conversation threading is released (Jan 2015)
- Change in design can be detected with Regression Discontinuity Design applied on model parameters



Open challenges

- Competition between discussion threads
- Impact of sub-communities
- The role of content
- Influencing user activity

A related Tutorial

• Generative models of online discussion threads

https://www.upf.edu/web/ai-ml/tutorial-ICWSM

• Related code (in R)

https://github.com/alumbreras/discussion-threads

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